

Nondiscrimination Statement

Discrimination is Against the Law

Iowa Arthritis and Osteoporosis Center complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Iowa Arthritis does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Iowa Arthritis and Osteoporosis Center provides free services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Qualified interpreters
- Information written in other languages

If you need these services, please contact our office at **515-222-7222**.

If you believe that Iowa Arthritis and Osteoporosis Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Iowa Arthritis and Osteoporosis Center
Attn: Clinic Manager or Compliance Officer
8421 Plum Drive
Urbandale, IA 50322
Telephone number: 515-222-7222
Fax number: 515-270-7202
Email: dgray@iowaarthritis.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Iowa Arthritis and Osteoporosis's Compliance Officer or Managers are available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Get Help in Other Languages

Español ([Spanish](#))

繁體中文 ([Chinese - Traditional](#))

简体中文 ([Chinese - Simplified](#))

Tiếng Việt ([Vietnamese](#))

한국어 ([Korean](#))

Tagalog ([Tagalog](#))

Русский ([Russian](#))

العربية ([Arabic](#))

Français ([French](#))

Português ([Portuguese](#))

Kreyòl Ayisyen ([Haitian Creole](#))

Polski ([Polish](#))

日本語 ([Japanese](#))

فارسی ([Farsi](#))

Italiano ([Italian](#))

Deutsch ([German](#))
